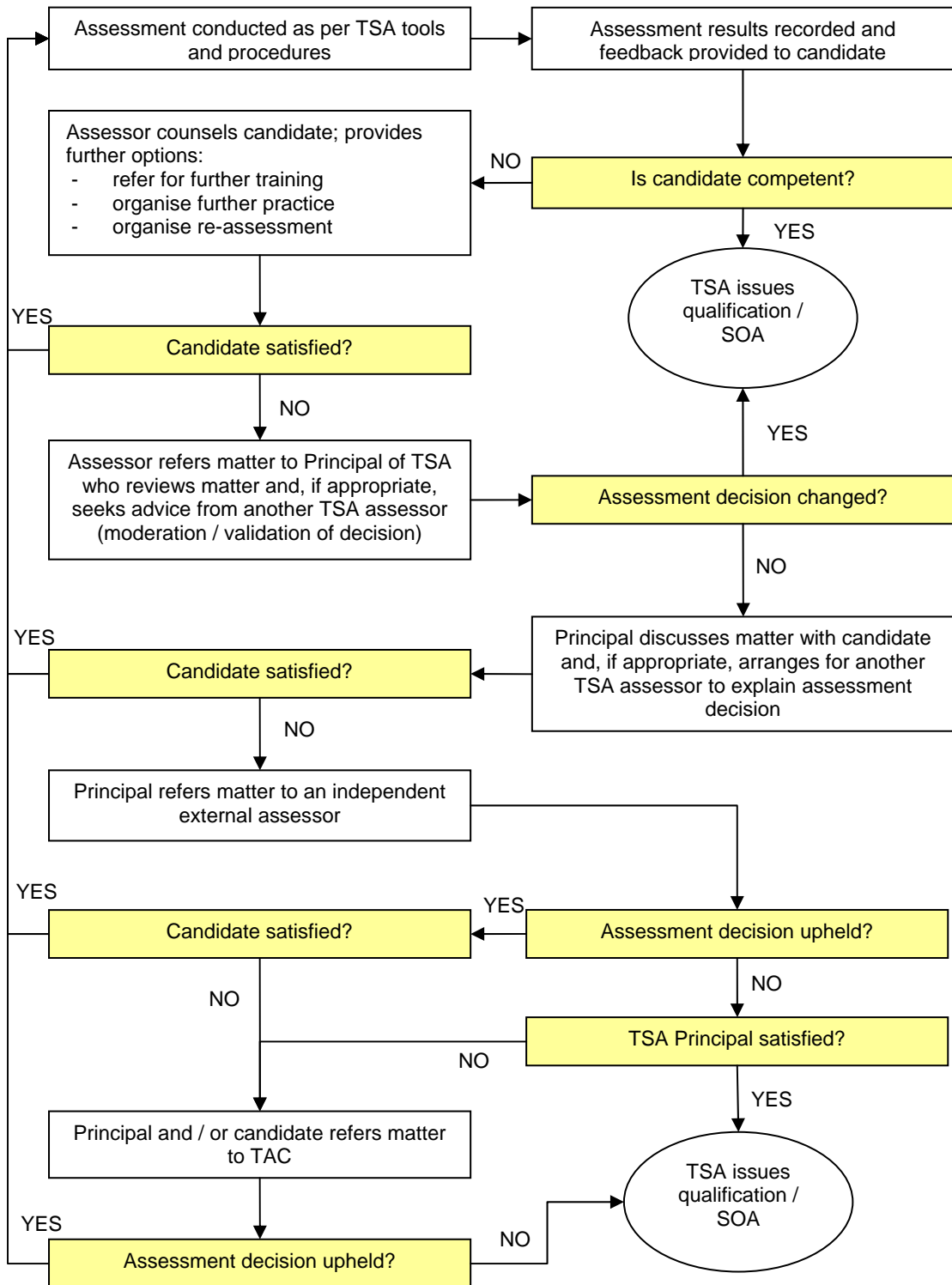


APPEALS FLOW CHART



Note: As a result of the appeal and / or the outcome of the appeals process, the Principal of TSA may arrange for the assessment process and / or tools to be reviewed and re-developed where necessary.